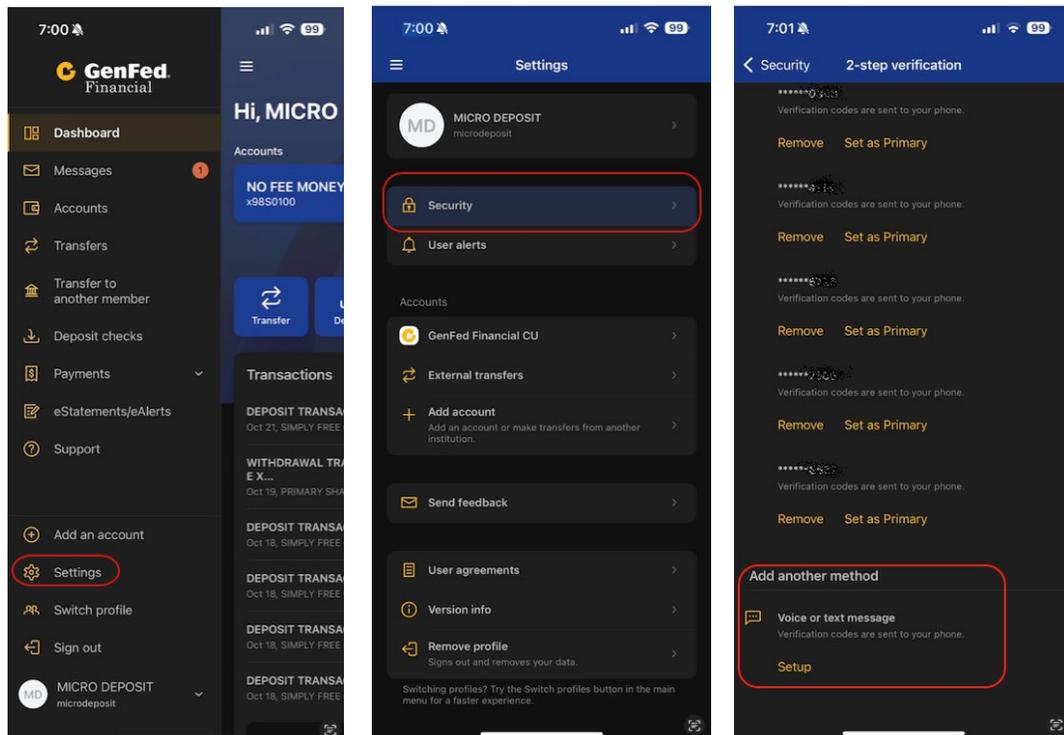


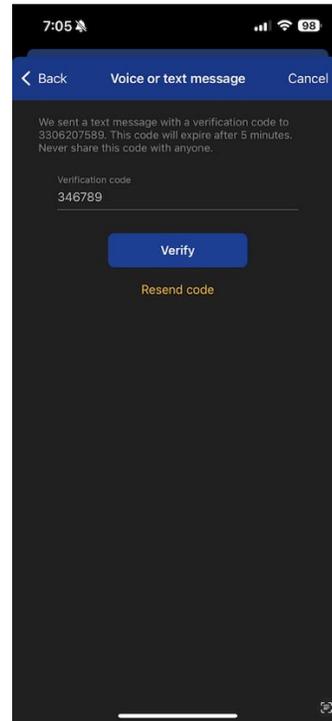
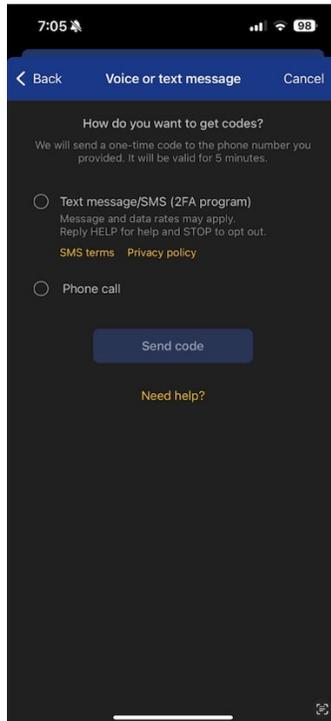
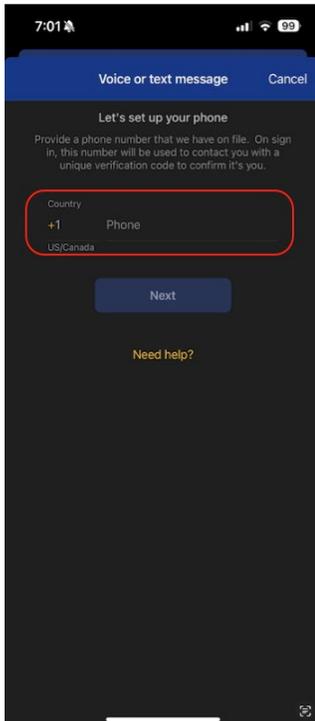
Adding a joint member to your account

The primary member will need to add another mobile number to the 2 factor authentication on the account which will allow the joint to use their phone to access the shared account.

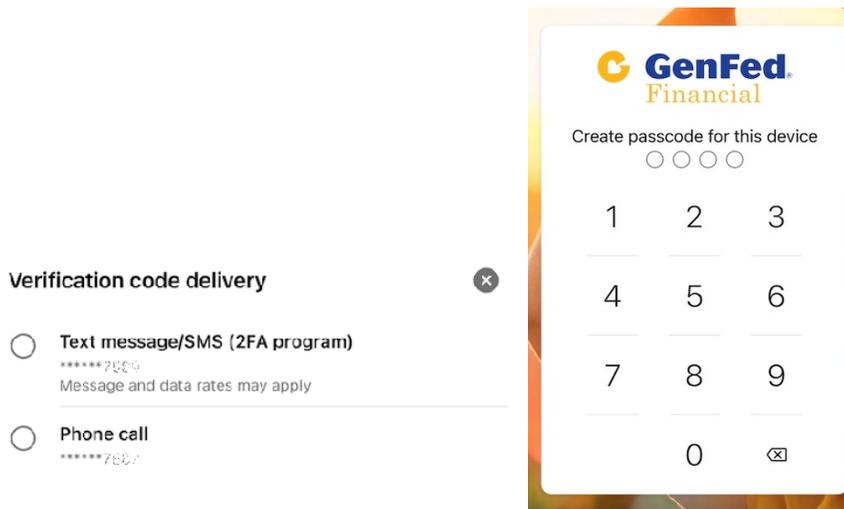
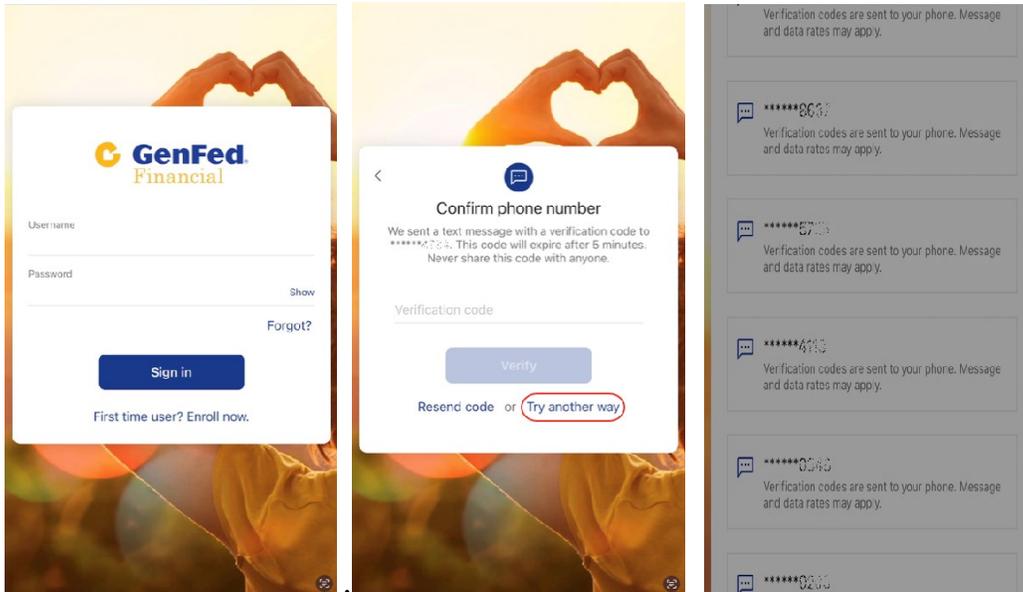
- Primary member should login to mobile banking
 - Under their profile option in the hamburger menu, select settings, security, add another method



- Enter the joint member's mobile number and select next. Then select the method that the joint member will receive the authentication code (text or call). Then hit send. The joint member will give the primary member that code for confirmation.



- The joint member will use their phone to login with the primary member's username and password. It will then want the joint member to receive a code. Click on "try another way" and then the joint member will choose their phone number and method to obtain the code.



- Now the joint member should be successfully logged into mobile banking and will be able to use their own 4 digit code or biometrics to log into the account.