



## MOBILE TEXTING DISCLOSURE

GenFed's Member SMS program includes financial alerts, important member notices, and member verification delivered by SMS text.

- You can cancel the SMS service at any time. Just text "STOP" to the number. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just text "START" to the number and we will start sending SMS messages to you again.
- If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at [info@genfed.com](mailto:info@genfed.com) or 330.849.3704.
- Carriers are not liable for delayed or undelivered messages.
- As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive these texts based on your activity and interaction with us. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
- If you have any questions regarding privacy, please read our privacy policy: <https://www.genfed.com/disclosures>.